CLOUD COMMUNICATIONS:

MOVE TO THE CLOUD IN FIVE EASY STEPS

Re-Imagine Your Phone System

4Sight Communications
www.4sightcomms.com

4SIGHT
Smart Communications

Getting tired of trying to stitch together a legacy phone system with your evolving business requirements? You're not alone. Say goodbye to the love-hate relationship you share with your current phone system. Explore the possibilities and move to the cloud in 5 easy steps with MiCloud Connect.

BY 2019, MORE THAN 30% OF THE 100 LARGEST VENDORS' NEW SOFTWARE INVESTMENTS WILL HAVE SHIFTED **FROM CLOUD-FIRST TO CLOUD-ONLY.**

Source: www.gartner.com/newsroom/id/3354117

2 Top Concerns Of Businesses Using a Legacy PBX System

1 | IT teams spend significantly more time running the PBX than focusing
   on business initiatives

2 | Fragmented user experiences with multiple apps for telephony, instant messaging,
   conferencing, video, etc.

3 | The significant cost of maintaining legacy systems and their underlying infrastructures

4 | A stale feature set that no longer aligns with modern business requirements

5 | The phone system is tethered to the desktop phone and was not built with today's
   mobile workforce in mind

1

An All-In-One Solution
That's as Easy as 1-2-3

MiCloud Connect is a modern, streamlined, all in-one unified communications solution. It never requires separate windows, apps or logins like other providers whose features are less intuitive and fragmented, ultimately leading to lower user adoption. MiCloud Connect has a full-featured VoIP phone system, which includes instant messaging, audio and web conferencing, video and collaboration tools — all built natively into a single client that works anywhere from any device.

2

Reliable and Secure

Mitel is the only cloud business communications vendor that combines decades of "pure IP" phone system experience with a modern, built-from-scratch collaboration suite. Our reputation for VoIP excellence is why so many companies trust us as an enterprise-class provider.

MiCloud Connect is deployed in state-of-the-art data centers and designed to protect against any single point of failure. The Mitel NOC and Fraud Detection Services Team provide 24/7/365 monitoring and support. In addition, all voice traffic is always encrypted — end-to-end.

3

Maximum Flexibility

MiCloud Connect lets you move to the cloud... without boxing you inside it.

If you plan to migrate to the cloud, but want to make a gradual transition, Mitel can help. We can provide on-site and cloud communication deployments in a mix-and-match hybrid environment, enabling you to dial into cloud functionality at a pace that matches the needs of your business.

4

Easy, Breezy Deployment

Mitel's service plans make it easy to deploy a variety of service levels optimized for your staffing plans. From core call control features to multi-faceted feature levels, including operator and supervisor features, you'll pay only for the services you use.

Unlike other cloud vendors that turn on your service, ship you a box of phones and wish you good luck, Mitel assigns personal account managers to hold your hand every step of the way during your transition to MiCloud Connect and thereafter. A simple touch of the help button on your MiCloud Connect phone connects you to customer service 24/7, 365 days a year.

5

Integrate Your Business Phone System into Your Business Processes

As you move your business communications to the cloud, it's vital to tie it to your core business processes. MiCloud Connect has a rich set of application integrations and open APIs that make it simple to shape your cloud UC solution around your business applications, including CRMs, Skype for Business and more.

NEED MORE INSIGHT?

The experts at 4Sight can help!

We offer a range of Cloud Communications Solutions all of which deliver enterprise-level features and functionality regardless of the size of your business. Whether you are looking to implement Cloud Storage or Cloud Telephony, our solutions are designed around your company's individual needs.

At 4Sight we have the tools and the expertise to help you with your Cloud needs, with a full range of cloud deployment methods to fit your goals and your budget. To find out more, please contact your 4Sight Account Manager, or alternatively give us a call us on + 44 (0)20 3668 0444 or email info@4sightcomms.com.a

Talk to us and learn more about MiCloud Connect and our other industry leading unified communications solutions.