



Call2Teams™

Enable calls in Microsoft Teams using your existing Mitel MiVB on-premises or cloud solution

Introducing Call2Teams™

Recognised and approved by both Microsoft and Mitel, this best-in-class, cloud-based solution is a powerful addition to your communications infrastructure. Easy to deploy, it is available as-a-service for a low monthly subscription and delivers significant productivity benefits.

Call2Teams™ is a cloud service that connects Microsoft Teams to your Mitel MiVB on-premises or cloud communication solution. It enables you to utilise the power of your existing Mitel MiVB, Contact Centre, Call routing, Unified Communications and Call recording whilst adding Microsoft Teams users into the fold. There is no requirement for additional hardware or

software to install. You can unite all users under a single collaboration platform, using Microsoft Teams, or operate a blended environment to meet the needs of individuals and/or user groups by offering collaboration, messaging and voice across all device options.

Why Call2Teams™?

- No need for additional hardware or software.
- Use your existing Mitel MiVB on-premises or cloud solution.
- Global solution recommended by Microsoft and Mitel.

How does it work?



Full Teams Experience

- Add calling to teams to increase productivity and reach.
- Work on desktop and mobile anywhere with suitable Wi-Fi.
- The native Teams calling experience is familiar to users.

Simple Deployment

- Keep your existing Mitel solution with all the advanced features you rely on.
- No additional hardware or software to install.
- Only need to enable the solution for users and groups that need it.

Enterprise Level Service

- Global infrastructure in Microsoft Azure.
- Around the clock monitoring and support.
- Enterprise grade encryption and security built-in.

Get ready for a solution that combines Mitel Enterprise Communications and Teams Collaboration

The quickest and easiest way to enable Calls in Microsoft Teams.

- Extend the enterprise functionality of your Mitel platform.
- Free evaluation, with zero impact on current service.
- Redefine communications, collaboration and productivity.

Call2Teams™ brings Microsoft Teams to life

- Voice enabled collaboration is driving > 50% increase in collaborative work at a time we need it most.
- 80% of employee time is spent collaborating and 62% connect to meetings using mobile phones.
- Business objectives are more quickly achieved when people enjoy working together.

Preserve your current Mitel platform

- Your current Mitel platform delivers wide-ranging business services and compliance capabilities to your users and customers.
- Leveraging your current Mitel investment to power MS Teams saves on disruption, costly new infrastructure and services.

- Making Microsoft Teams integrate with your Mitel platform delivers the best of both worlds in a single solution, without compromise.

Simplified IT in the Cloud delivers flexibility

- Increase communications agility and efficiency in a hybrid working environment.
- Reduce the number of applications needed for users to have the best experience.
- Lower support costs and higher productivity, at a low monthly subscription per user.

Enhanced collaboration delivers a productivity boost

- Leverage existing Mitel services to deliver the right solution where it is needed.
- Streamline the number of tools you use, reducing cost, administration and training.
- Take advantage of enhanced business continuity and flexible working for your users.



At 4Sight Communications, we are passionate about Unified Communications. With over 25 years of experience, we work with our customers to reimagine the world of business communications and collaboration. We drive progress, innovation and creativity at a rapid pace, with the shared goal of helping businesses stay ahead of the curve when it comes to taking advantage of the latest technology.

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