



Gamma Connectivity





Connectivity

The Gamma portfolio of access data services includes a range of Broadband and Ethernet solutions provided across our UK-wide network. These services, for businesses of all sizes from single to multi-site locations, are designed to support the continual demand for faster data access. Because we only provide our services to business customers, everything in our data services portfolio is free from heavy consumer traffic. We recommend using Gamma connectivity services with our Voice service to give you the best Quality of Service.

Broadband

Business Broadband is designed exclusively for the business market - offices and homeworkers. Our network has been built to provide high-quality products and services.

Products available

- Broadband
- Fibre Broadband
- Assured Broadband
- Converged Broadband

Ethernet

Ethernet is Gamma's premium service for businesses demanding high-availability and high-capacity. It's provided as a dedicated, up to 1Gbps connection with the option to converge data and voice onto one network.

Products available

- Fibre Ethernet
- EFM (Ethernet in the First Mile)
- FTTC Ethernet

Wide Area Network

Gamma's fully-managed WAN (Wide Area Network) solutions are ideal for multi-site businesses that want to improve service while reducing costs. Our WAN services deliver the performance, reliability and security that businesses need to make effective use of today's multi-media services.

By fully integrating Horizon and SIP trunks with an MPLS core network, you can benefit from having all your IP voice and data services supplied by a single supplier - with just one point of contact, one bill and one set of SLAs.



Connectivity - Access / Converged Services

Our Broadband	Description	Speed	Bandwidth	Working Day Installation Lead Time
Business Broadband	We offer a full range of business Broadband services	up to 24Mbps downstream up to 1.3Mbps upstream	Non-dedicated assymetrical	10
Fibre Broadband	We offer a widely-available set of Fibre products	up to 80Mbps downstream up to 20Mbps upstream	Non-dedicated assymetrical	10
Assured Broadband	A specialist product designed to support our IP telephony services.			10
Converged Broadband	Combining Gamma Assured Broadband and internet access using just one circuit, underpinned by a stringent SLA	Speed dependent on whether standard or Fibre broadband is used		10
Fibre Ethernet	This service is delivered using end-to-end fibre optic connections	up to 1Gbps	Dedicated symmetrical	60-90
EFM (Ethernet in the First Mile)	Our EFM service is delivered over aggregated copper pairs. It is a lower cost and faster delivery option than Fibre Ethernet	up to 35Mbps	Dedicated symmetrical	30
FTTC Ethernet	This service is delivered using FTTC technology. It is lower cost than EFM and a faster delivery option than both Fibre Ethernet and EFM. Also known as General Access Ethernet (GEA)	up to 80Mbps	Dedicated symmetrical	20



Connectivity - WAN

Summary and Features

The Gamma core network provides multi-site connectivity, plus connection to the Public Internet and cloud service providers, and features:

- A highly available, managed Next Generation Firewall (NGFW), hosted by Gamma, protects all access to and from the Public Internet.
- The Highlight monitoring and management tool provides visibility of application and network performance, with built-in diagnostic and reporting capabilities
- Gamma-supplied routers at every customer site enable end-to-end full management of the network: this allows performance to be managed centrally and effectively
- A direct, prioritised connection to Azure and AWS cloud services
- The option to provide managed Wi-Fi at customer sites
- The option to provide a Software-Defined Wide Area Network (SD-WAN) capability

Benefits

Reduced business risk - high availability of services and applications; reliable network; resilient access options

Ease of operation - centralised management with visibility of performance; rapid implementation of new requirements to support growing or changing business needs

Commercial options to suit business needs - choice of contract term; wide variety of access types; deals with no upfront costs; adds and changes to access do not initiate a new contract term

Assured network performance - the Gamma core network delivers 'five nines' availability; customers with Gamma supplied routers benefit from end-to-end management with network-wide SLAs

Low and predictable costs - all services provided for a simple per month price, with contracts available for 1-5 years; all contracts come with SLAs specifying performance

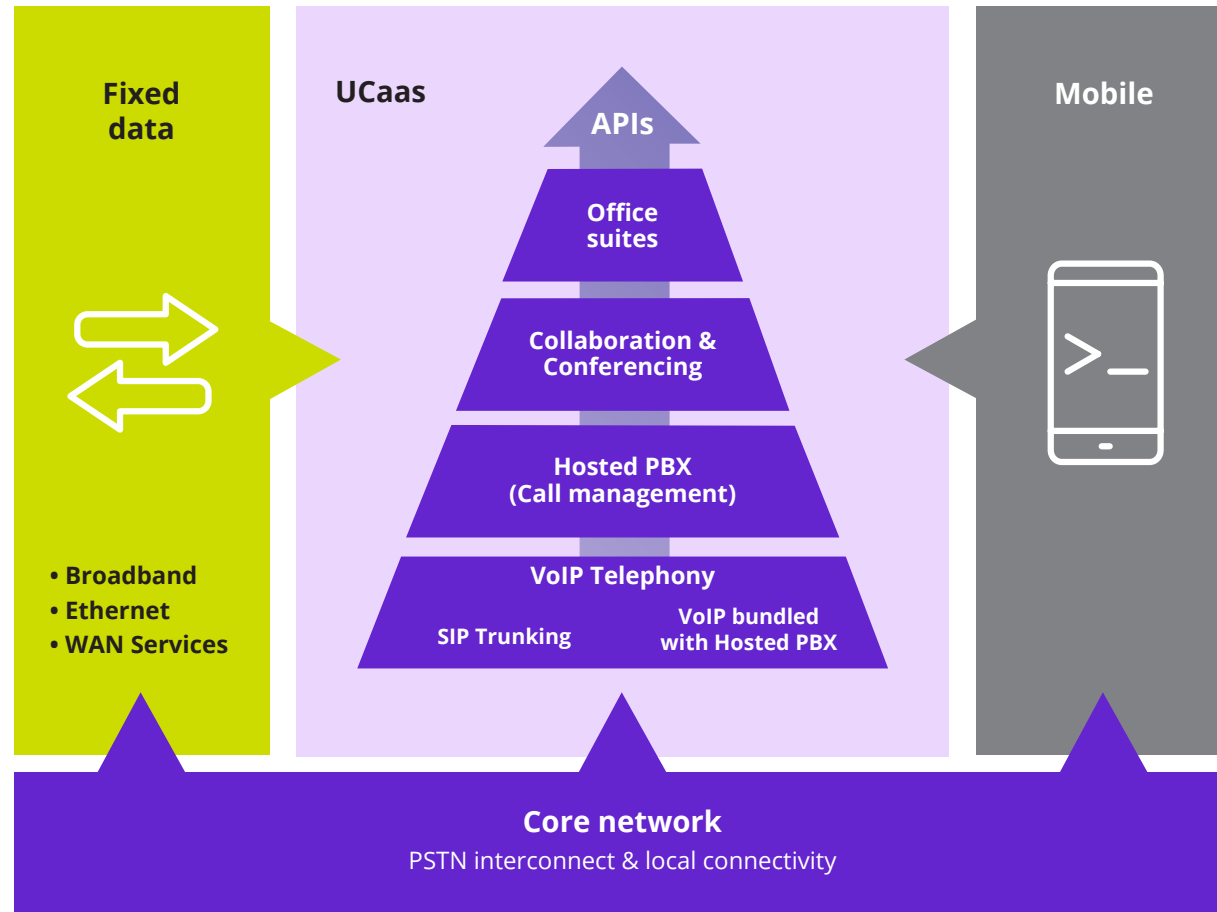
Agility - a software-defined WAN (SD-WAN) option is available for customers requiring the capability to make immediate traffic routing changes

Lower voice and data costs - customers can save costs by subscribing to Gamma's voice services; QoS is prioritised for voice, not impacted by use of other non real-time applications

Simplified vendor management - just one service provider for all voice and data services, with any problems arising fixed quickly



Unified Communications



A full telecom wrap is a critical part of Unified Communications to deliver a business quality user experience



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