

THE COST OF DOWNTIME



An interactive tool to calculate potential downtime costs

Enter your details below to find out what the potential cost of one minute of downtime could be for your business.

EMPLOYEE COSTS

Number of Full time employees:

Number of Part-time employees:

Average Hourly wage:

Annual Revenues:

Hours of Operations:

Employee cost per minute:

(Derived by dividing employee's hourly wage by 60 and multiplying by the average number of employees on staff)

REPAIR & OPPORTUNITY COSTS

Number of IT Staff:
(Assumed figure of 3 IT staff)

Repair cost per minute:
(Assumed wage of \$45/hr)

Opportunity cost per minute:
(Derived by taking the average daily sales and divided it by your hours of operation and then divided by 60)

Fixed fees per outage (optional):
(Any regulatory or legal fees with each outage, where applicable).
Note: This number is not included in the total below, but for businesses where this applies, it should be taken into consideration.

COST OF ONE MINUTE OF DOWNTIME:



If you can't afford to lose this much money per minute when you experience system downtime, you need Premium Software Assurance. Contact Mitel.